



# Our Privacy Policy

## 1. What type of information do you collect?

We receive, collect and store any information you enter on our website or provide us in any other way. In addition, we collect the Internet protocol (IP) address used to connect your computer to the Internet; login; e-mail address; password; computer and connection information and purchase history. We may use software tools to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page. We also collect personally identifiable information (including name, email, password, communications); payment details (including credit card information), comments, feedback, product reviews, recommendations, and personal profile.

## 2. How do you collect information?

When you conduct a transaction on our website, as part of the process, we collect personal information you give us such as your name, address and email address. Your personal information will be used for the specific reasons stated above only.

## 3. Why do you collect such personal information?

We collect such Non-personal and Personal Information for the following purposes:

1. To provide and operate the Services;
2. To provide our Users with ongoing customer assistance and technical support;
3. To be able to contact our Visitors and Users with general or personalized service-related notices and promotional messages;
4. To create aggregated statistical data and other aggregated and/or inferred Non-personal Information, which we or our business partners may use to provide and improve our respective services;
5. To comply with any applicable laws and regulations.
- 6.

## 4. How do you store, use, share and disclose your site visitors' personal information?

Our company is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to sell our products and services to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

All direct payment gateways offered by Wix.com and used by our company adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort



of brands like Visa, MasterCard, American Express and Discover. PCI-DSS requirements help ensure the secure handling of credit card information by our store and its service providers.

## 5. How do you use cookies and other tracking tools?

Wix uses cookies for important reasons, such as:

- To provide a great experience for your visitors and customers.
- To identify your registered members (users who registered to your site).
- To monitor and analyze the performance, operation and effectiveness of Wix's platform.
- To ensure our platform is secure and safe to use.

### Types of Cookies

In general, the cookies which are initially placed on our Wix website may be categorized as essential cookies.

Take a look at the table below to see which cookies we place on Wix sites:

Cookie Name	Purpose	Duration	Cookie Type
<b>XSRF-TOKEN</b>	Used for security reasons	Session	Essential
<b>hs</b>	Used for security reasons	Session	Essential
<b>svSession</b>	Used in connection with user login	2 years	Essential
<b>SSR-caching</b>	Used to indicate the system from which the site was rendered	1 minute	Essential
<b>_wixCIDX</b>	Used for system monitoring/debugging	3 months	Essential
<b>_wix_browser_sess</b>	Used for system monitoring/debugging	session	Essential
<b>consent-policy</b>	Used for cookie banner parameters	12 months	Essential
<b>smSession</b>	Used to identify logged in site members	Session	Essential
<b>TS*</b>	Used for security and anti-fraud reasons	Session	Essential
<b>bSession</b>	Used for system effectiveness measurement	30 minutes	Essential
<b>fedops.logger.sessionId</b>	Used for stability/effectiveness measurement	12 months	Essential
<b>wixLanguage</b>	Used on multilingual websites to save user language preference	12 months	Functional

### Use of Third Party Cookies



However, as the WIX platform that we use gives us the ability to add multiple components, codes, third-party applications, our website may include other types of cookies which might require specific settings from third-party apps or third-party integrations such as Google Analytics, Facebook Ads and Instagram Ads. These apps and integrations may place additional cookies on your site.

For more information on the use of cookies we recommend you visit <https://www.allaboutcookies.org/>

The following links explain how to access cookie settings in various browsers:

- [Cookie settings in Firefox](#)
- [Cookie settings in Internet Explorer](#)
- [Cookie settings in Google Chrome](#)
- [Cookie settings in Safari \(OS X\)](#)
- [Cookie settings in Safari \(iOS\)](#)
- [Cookie settings in Android](#)

Please note: To opt out of being tracked by Google Analytics across all websites, visit this link: <http://tools.google.com/dlpage/gaoptout>.

## 6. How can site visitors withdraw their consent?

If you don't want us to process your data anymore, please contact us by email at [admin@seamlesscomfort.co.uk](mailto:admin@seamlesscomfort.co.uk) or send us mail to: Seamless Comfort Limited, Kemp House, 160 City Road, Islington, London

## 7 Privacy policy updates

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

## 8 Questions and your contact information

If you would like to: access, correct, amend or delete any personal information we have about you, you are invited to contact us by email at [admin@seamlesscomfort.co.uk](mailto:admin@seamlesscomfort.co.uk) or send us mail to: Seamless Comfort Limited, Kemp House, 160 City Road, Islington, London



**Note:**

Once you've created your privacy policy, we recommend you add it to your site's footer. [Learn how.](#)